

EASEy Start for your dental benefits



EASEY GUIDE FOR MEMBERS

How do I start using my dental benefits?

- Just call the dental office of your choice and make an appointment.
- Take your benefit summary with you on your first visit.

How do I find an in-network DHA PPO dentist? *(If PPO applicable)*

- DHA is the Assurant Employee Benefits PPO network which may offer you additional savings when utilizing an in-network provider.
- To locate a DHA PPO in-network provider, go to www.assurantemployeebenefits.com, select For Members, then Find a Dentist or call us at 800.442.7742.

What if I have a question about my benefits?

- Call us at 800.442.7742, 7:00 a.m. – 5:30 p.m. CST, Monday - Friday.
- Register for Online Advantage for Members to view eligibility, check claims status, ask a dentist about dental procedures or access a dental cost estimator to determine the average dental treatment cost in your area. Please note: Online Advantage for Members may not be available for up to 30 days after the effective date of the policy.

EASEY GUIDE FOR DENTISTS

- Dentists call us at 800.442.7742.
- Enter the Members ID – SS#. If the Member ID is not recognized your call will be transferred to an **EASEy Start Specialist** for policy-level eligibility and benefit information.
- Detailed Employee and Dependent automated voice system or internet access may not be available for up to 30 days after the effective date of the policy.
- Mail completed claims forms to: **Assurant Employee Benefits, PO Box 2940, Clinton, IA 52733**
- File Electronically: Payor #70408